

THE RIDE

Get On. Find Out.

THE RIDE works with Group Sales agents, Group Sales programs and individuals to secure groups to experience THE RIDE.

Groups Sales agents, programs and individuals are required to contact the Box Office to reserve tickets for their respective groups. These steps should be taken to secure tickets for a group sale:

STEP 1 Fill out a Group Ticket Order Form, indicating your selection of performance dates/times and number of seats requested, as well as form of payment (credit card or check.) (All orders must include credit card information even if you are electing to pay with a check.) **All payments must be received two weeks prior to performance date.**

STEP 2 If paying by credit card, include complete credit card information on your Order Form. If paying by check, the Group Ticket Order Form must include credit card information, and checks must be received two weeks prior to visit. Make checks out to "THE RIDE NY" and mail to: THE RIDE NY, 311 West 43rd Street, Suite 206, New York, NY 10036

*For School Groups Only: In lieu of a credit card, you may use a Purchase Order to hold the group order by faxing the PO along with the Group Ticket Order Form. Check payment must be received two weeks prior to visit date. Note: Purchase orders do not qualify as payment.

STEP 3 Fax or email completed Group Ticket Order Form to:
Fax 212-247-7145 groupsales@experiencetheride.com

STEP 4 The Ticketing Services Manager will contact you to either confirm the order or to inform you that your seats are not available and to choose another performance. Your Order Confirmation will be emailed to you once payment has been received and tickets will be held at the Box Office. Special arrangements can be made for group sales representatives to pick up their tickets before the performance date; the Ticketing Services Manager should be contacted in this case. Print out and bring your Order Confirmation with you to the Box Office on the day of your visit.

Tickets are non-refundable and non-transferable.

If payment is not received 2 weeks prior to the performance date, the tickets will be released back to the general public for sale.

DIRECTIONS

By Subway: The Marriott Marquis is just three blocks north of the Times Square subway station. This station serves the A, C, E, 1, 2, 3, Q, R, 7, and S trains.

By Bus: M42 or M50 cross-town to 7th Avenue. M11 or M16 to 42nd Street. For additional directions, please visit www.experiencetheride.com.

QUESTIONS or MORE INFO NEEDED?

Call: 212.244.2551 x 155

Fax: 212.247.7145

Email: groupsales@experienceTheRide.com

Visit: www.experienceTheRide.com

ADDITIONAL IMPORTANT INFORMATION:

1. Location: *THE RIDE* starts at the corner of 46th and Broadway in front of the Marriott Marquis, New York City, NY and ends at the corner of 45th and Broadway.
2. *THE RIDE* Performance Times: Check www.experiencetheride.com for current schedule. *THE RIDE* is 75 minutes long and groups MUST check in 30 minutes prior to their scheduled departure (i.e. if performance time is 10:00am, your group needs to arrive at 9:30am to allow for check-in).
3. *THE RIDE* likes kids ages 6 and up, however please be advised that certain content may be inappropriate for children. Children under 6 years of age will not be permitted on the bus.
4. Complimentary Ticket Policy: FOR SCHOOL GROUPS - 1 chaperone is required for every 10 students for groups in grades 5-12. This responsible adult is admitted free of charge. FOR NON-SCHOOL GROUPS - 1 complimentary ticket is provided for every 20 purchased. WEEKEND GROUPS - No complimentary tickets.
5. We want all of our visitors to enjoy their experience on *THE RIDE*. Chaperones and teachers are responsible for their group's behavior. We reserve the right to remove any individual or group refusing to comply with reasonable standards of behavior.
6. Please Note: All tickets are issued with a specific performance time which is strictly enforced. Latecomers cannot be accommodated on a later *RIDE*.
7. Cancellation Policy: Cancellations must be made 3 weeks prior to visit date. No cancellations will be accepted after that date. Cancellations must be confirmed via email.
8. Headcount Change Information: To **increase** headcount, we must receive notification along with payment, prior to day of visit. (You may use email, phone or a revised Order Form. . . see contact info below.) There is no guarantee that tickets will be available, but best effort will be made to issue 'next available' tickets. To **decrease** headcount on day of visit, (ex: 30 tickets ordered and 20 people show up) there will be no cash refunds made.
9. Food and drinks are prohibited on *THE RIDE*. For student groups: Prohibited items must be left at home or on the school bus.
10. There is no restroom on the bus. Please make sure to use the restrooms at the Marriott Marquis hotel on the 8th floor before boarding the bus. There is no access to a restroom during *THE RIDE*, which lasts approximately 75 minutes.
11. **Group must arrive 30 minutes prior to the time printed on your tickets for check-in (i.e. - if you reserve a 10am entry time, your group needs to arrive at 9:30am to allow for check-in).** If you are arriving by bus, we recommend that the bus driver carry a cell phone and provide that number to the teacher in charge.

EXPERIENCE *THE RIDE*.COM

*DISCLAIMER: Purchase orders are contracts for payment. We only accept signed purchase orders with an invoice address on it. Purchase Orders will be invoiced by Tickets for Groups and sent to the invoice address on the Purchase order. Under no circumstances is a Purchase Order an "estimate" of what you will pay. It is a signed document for agreed upon money due upon receiving an invoice. You will never pay LESS than that purchase order. If you wish to bring more students than stated on the purchase order, you need to pay for those students prior to your visit date with a credit card by calling Tickets for Groups at 800.840.1157. Additional tickets are subject to availability. We can only accept signed purchase orders with an invoice address on it. Purchase Orders will be invoiced by Tickets for Groups and sent to the invoice address on the Purchase Order.